CITY PROTECT

What is CityProtect?

CityProtect is your connection to public safety. Being aware of crime that occurs in your community can help you better protect yourself, your family and your property. With this in mind, Charles County Sheriff's Office (CCSO) offers citizens near-instant access to information about crimes through the website CityProtect.com.

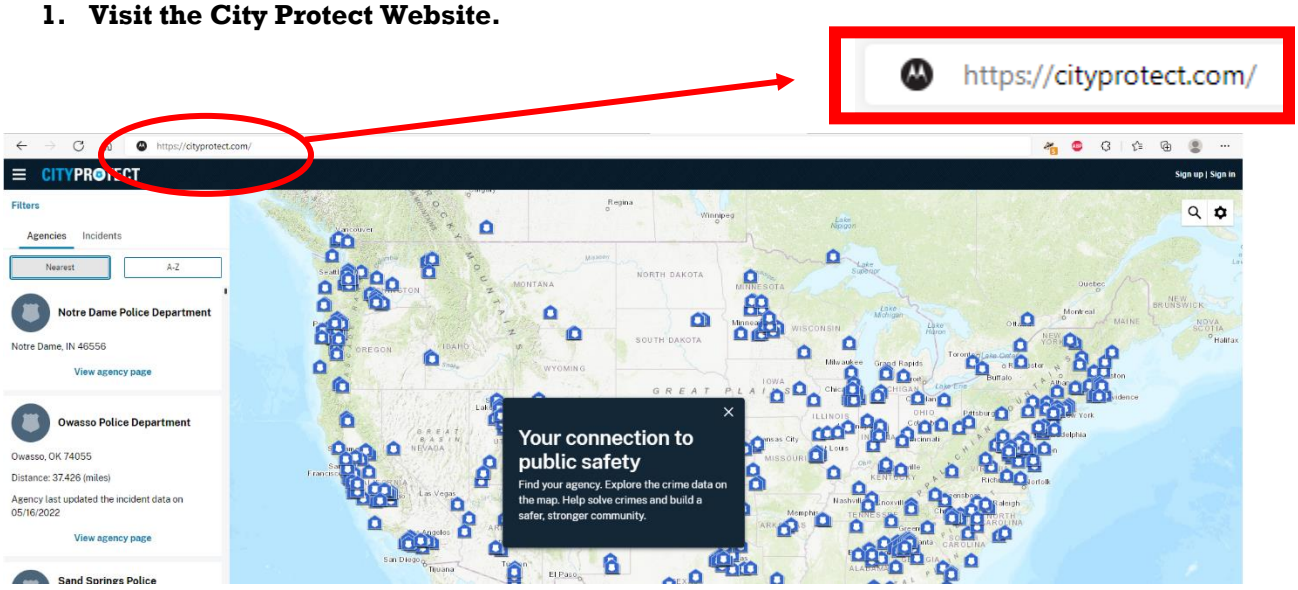
Citizens who visit the CityProtect website may search for crimes by city, address, zip code and neighborhood. The results will include crimes that occurred in and around the search area. It offers information about the type of crime and when and where it occurred.

CityProtect is a third-party service offered in conjunction with Google Maps. CityProtect provides a list of calls for service and Google Maps provides a visual interpretation of the information by flagging the incident locations on a map of the searched area. CityProtect uses information provided directly from CCSO, thereby offering an accurate report of calls for service. CCSO cannot guarantee the accuracy of Google Maps.

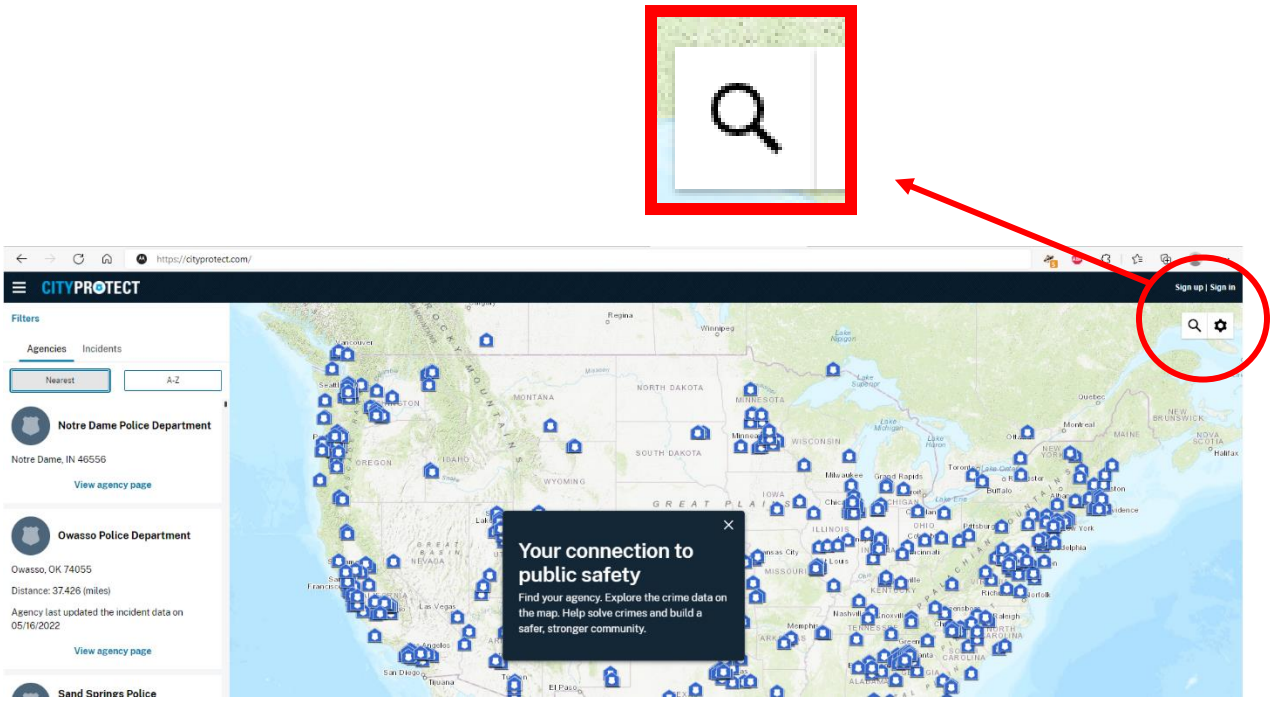
Previously the community officers would send crime stats to the neighborhoods monthly utilizing CityProtect. It is strongly encouraged that each community representative utilize this process to gather Intel or information for your communities. Communities that are active with the Neighborhood Watch are encouraged to send this information out monthly or quarterly.

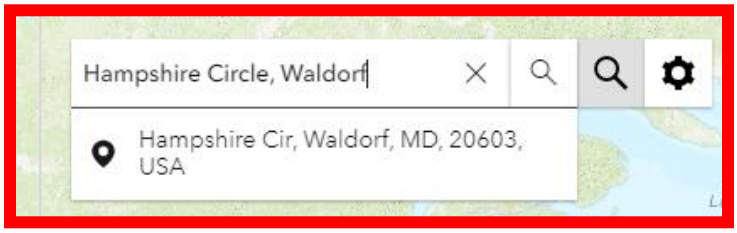
How to locate your Communities Crime Data

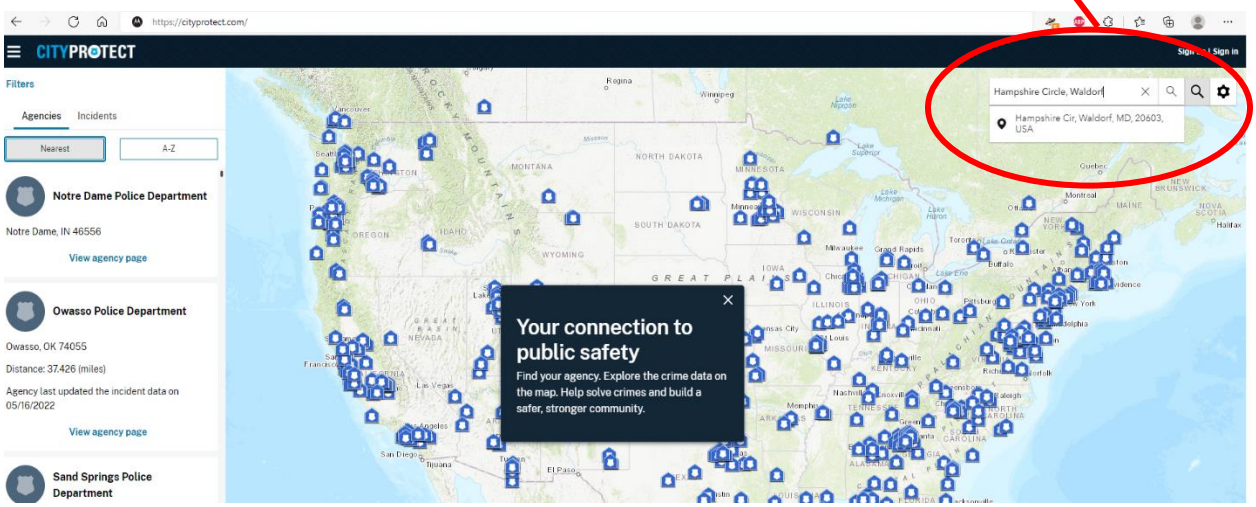
1. **Visit the City Protect Website.**



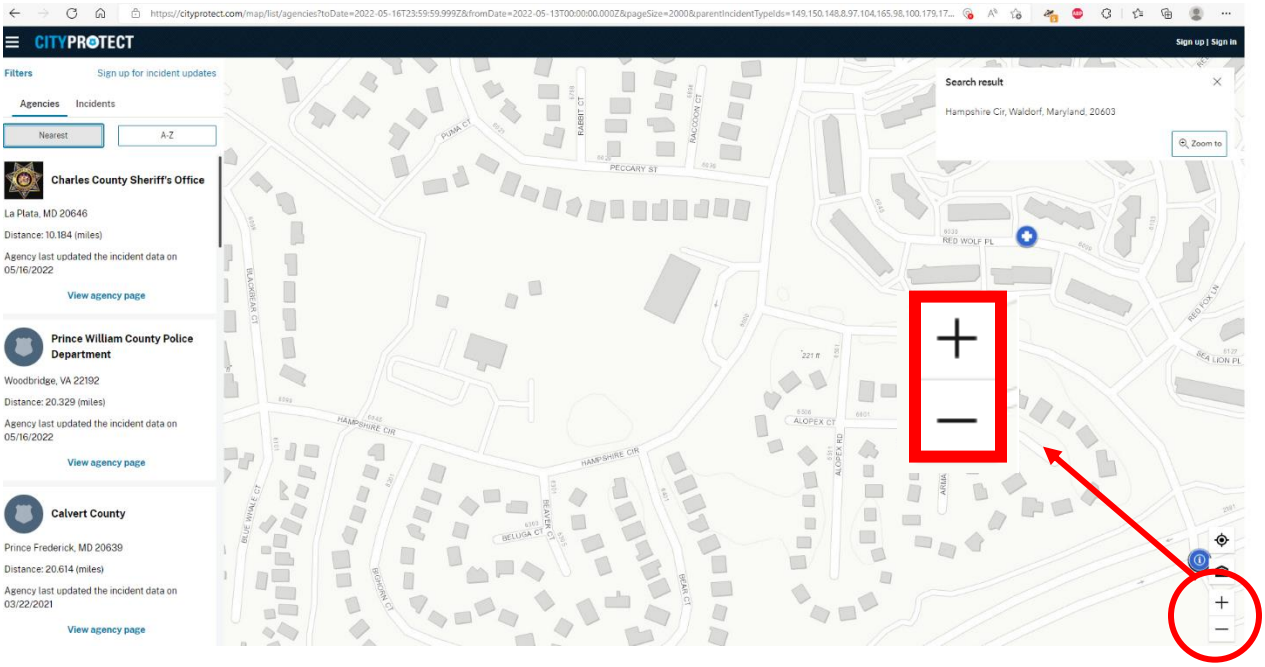
2. Search for your community.



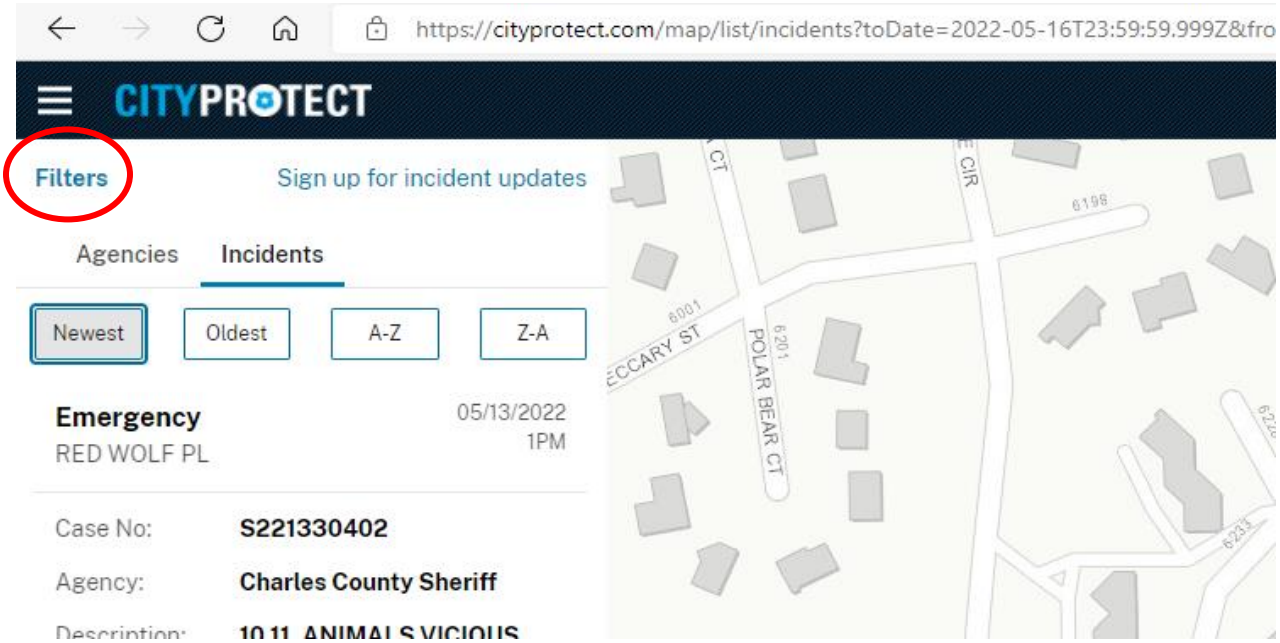


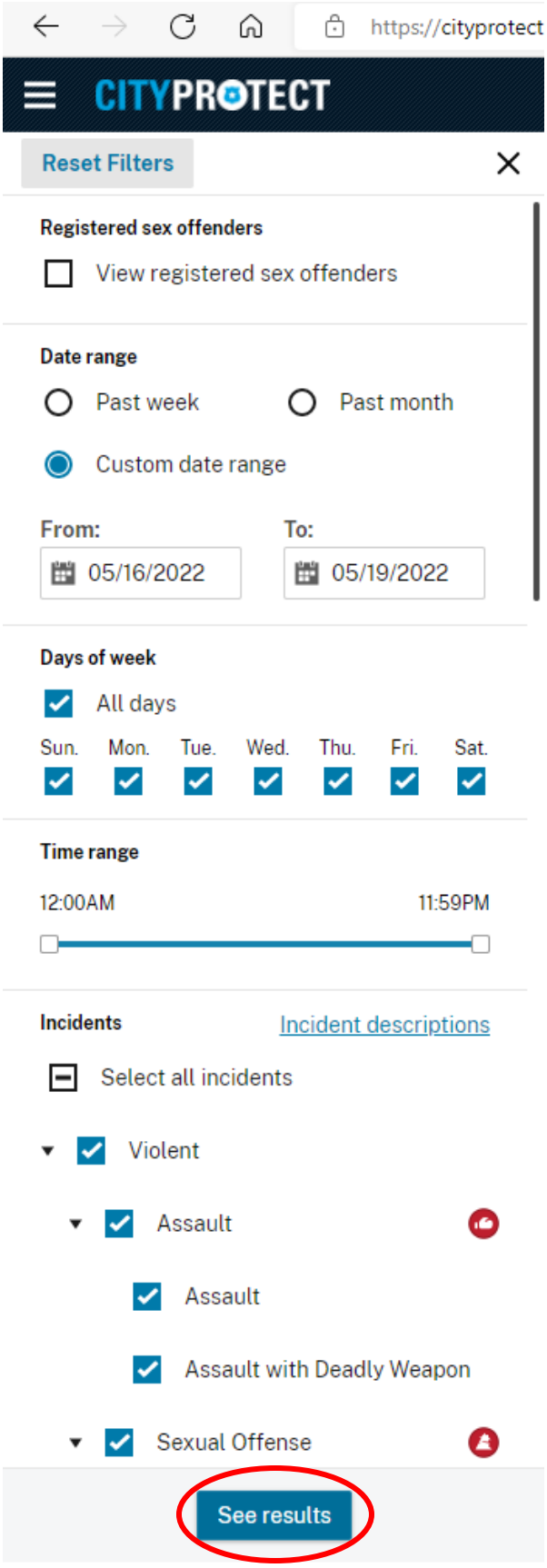


3. **Zoom in and out to select the area you want to see Crime Stats.**
   (What you see on your screen is the area the crime stats will be provided.)



4. **Set your filters**





Date Range: Here is where you can choose which date range you would like to view the crime stats for.

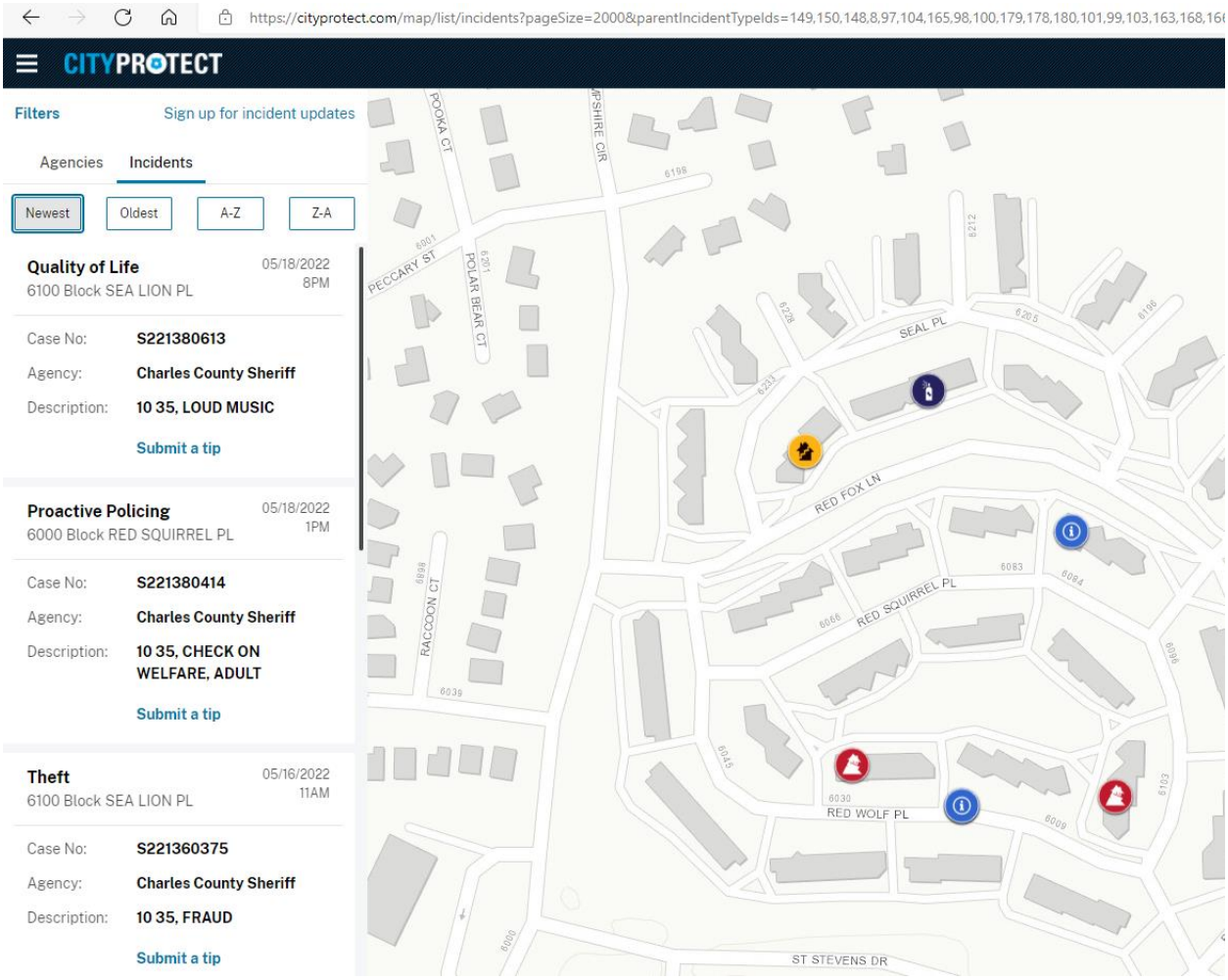
You can limit the stats for days of the week and a specific time frame.

Incidents: This section allows you to narrow down your search for the type of calls for service you are looking for.

You can check and uncheck as many sections as you wish to view.

See Results: Once you have made your selections for the parameter of your search, click "see results" to view your stats.

5. **View your crime stats.**



All calls for service which you selected will be shown on the left hand side of the screen. City Protect will provide you with the type of call for service, the date and time, the "100 block" the crime occurred in, the agency case number, and a brief description of the call.

On the map to the right you will see little icons which will show you where the call for service was located. If you click on the icon it will take you directly to that specific call for service, so you can see further information regarding that specific incident.

Requesting more information

More specific details about crimes are not available on the website but citizens who are concerned about a particular incident must submit a written request, "Multiple Request Form". to the Records Section. You can download the form on our website, obtain a form from a District Station or submit a letter on either plain paper or company letterhead. There is an $8 processing fee per request. The payment must be made in the form of a money order or cashier's check made payable to the Charles County Sheriff's Office. Cash and personal checks are not accepted. The payment must be included with your request. Once your request is received, your report will be processed within 7-10 business days.

https://www.ccso.us/contact/request-a-police-report/

You can request information throughout a specific time range, this request does not only have to be related to one incident. This information could be useful to HOAs, Neighborhood Watch meetings, etc. This will include calls for service and reports taken for the date range requested. The request will be $8.00 for first 10 pages and 50 cents for any page after. Businesses can also conduct a business check through the same process.

Mail your request and payment to:

Charles County Sheriff's Office
Records Section
PO Box 189
La Plata, MD 20646

Or visit the following Charles County Sheriff's Office District Stations:

District 1 Station	District 2 Station	District 3 Station
6855 Crain Highway La Plata, MD 20646	Bryans Road Shopping Center 3099 Marshall Hall Road Bryans Road, MD 20616	3670 Leonardtown Road Waldorf, MD 20601

For more information on requesting information, you can contact our records section at (301)-609-6400.

Charles County Sheriff's Office Press Releases

The Charles County Sheriff's Office Media Relations Office frequently releases press releases regarding arrests and crimes that have occurred.
Please visit www.ccso.us/news to stay up-to-date on new information presented from the Sheriff's Office.

Questions, comments, concerns?

Please contact Charles County Sheriff's Office Community Organizer, Mr. Gus Proctor at 301-932-3080 or by email: proctora@ccso.us.