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# CITY PROTECT

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## **What is CityProtect?**

CityProtect is your connection to public safety. Being aware of crime that occurs in your community can help you better protect yourself, your family and your property. With this in mind, Charles County Sheriff's Office (CCSO) offers citizens near-instant access to information about crimes through the website CityProtect.com.

Citizens who visit the CityProtect website may search for crimes by city, address, zip code and neighborhood. The results will include crimes that occurred in and around the search area. It offers information about the type of crime and when and where it occurred.

CityProtect is a third-party service offered in conjunction with Google Maps. CityProtect provides a list of calls for service and Google Maps provides a visual interpretation of the information by flagging the incident locations on a map of the searched area. CityProtect uses information provided directly from CCSO, thereby offering an accurate report of calls for service. CCSO cannot guarantee the accuracy of Google Maps.

Previously the community officers would send crime stats to the neighborhoods monthly utilizing CityProtect. It is strongly encouraged that each community representative utilize this process to gather Intel or information for your communities. Communities that are active with the Neighborhood Watch are encouraged to send this information out monthly or quarterly.

## **How to locate your Communities Crime Data**

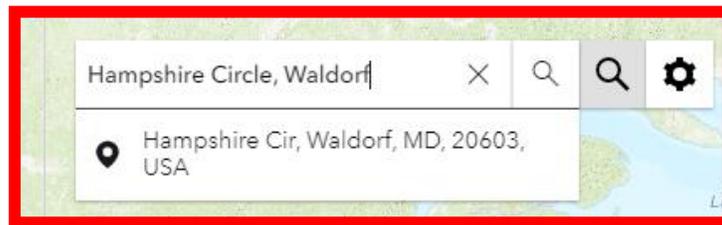
### **1. Visit the City Protect Website.**

The image shows a screenshot of a web browser displaying the CityProtect website. The address bar at the top shows the URL <https://cityprotect.com/>, which is highlighted with a red rectangular box. A red arrow points from this box to the browser's address bar. The website interface includes a navigation menu with 'CITYPROTECT' and 'Sign up | Sign in' options. Below the menu, there are filters for 'Agencies' and 'Incidents', with 'Nearest' and 'A-Z' buttons. A list of agencies is shown, including 'Notre Dame Police Department' (Notre Dame, IN 46556) and 'Owasso Police Department' (Owasso, OK 74055). A map of the United States is displayed, with numerous blue location markers. A dark overlay box on the map contains the text: 'Your connection to public safety. Find your agency. Explore the crime data on the map. Help solve crimes and build a safer, stronger community.'

## 2. Search for your community.

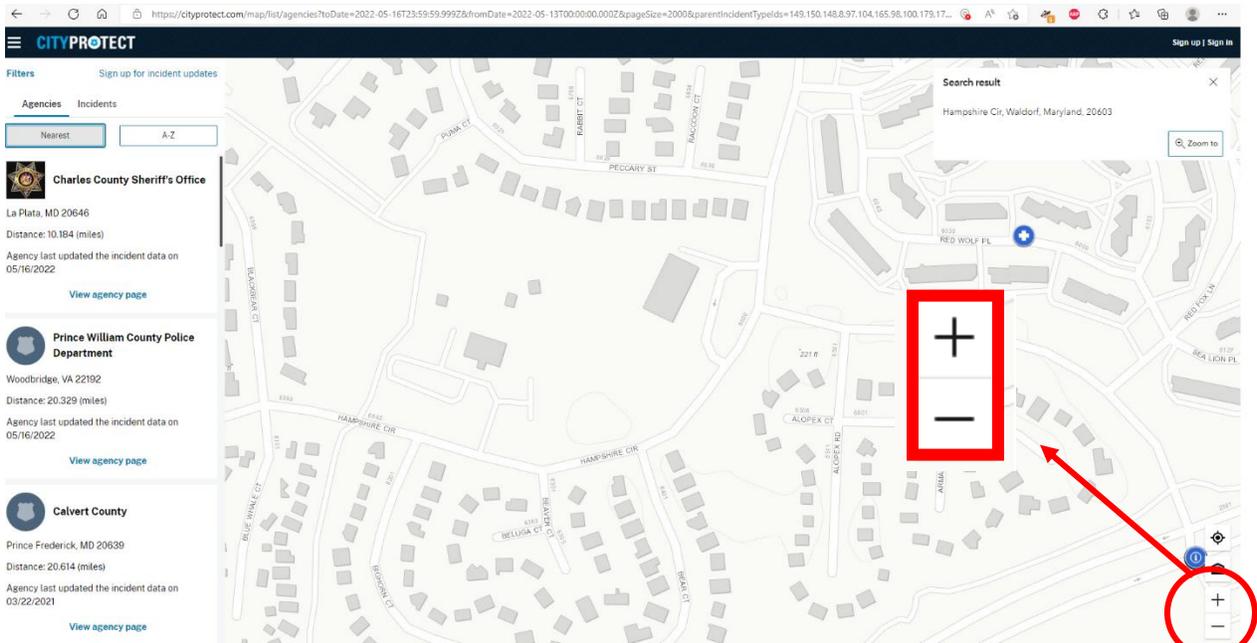


A screenshot of the CITYPROTECT website. The top navigation bar includes a hamburger menu, the logo "CITYPROTECT", and "Sign up | Sign in" links. On the left, there are filter tabs for "Agencies" and "Incidents", with "Nearest" and "A-Z" buttons. Below these are three agency listings: "Notre Dame Police Department" (Notre Dame, IN 46556), "Owasso Police Department" (Owasso, OK 74055), and "Sand Springs Police Department". The main area is a map of the United States with blue house-shaped markers representing police agencies. A search bar in the top right corner contains a magnifying glass icon and a gear icon. A dark overlay box in the center of the map reads: "Your connection to public safety. Find your agency. Explore the crime data on the map. Help solve crimes and build a safer, stronger community." A red circle highlights the search bar area, and a red arrow points from the magnifying glass icon in the previous image to it.

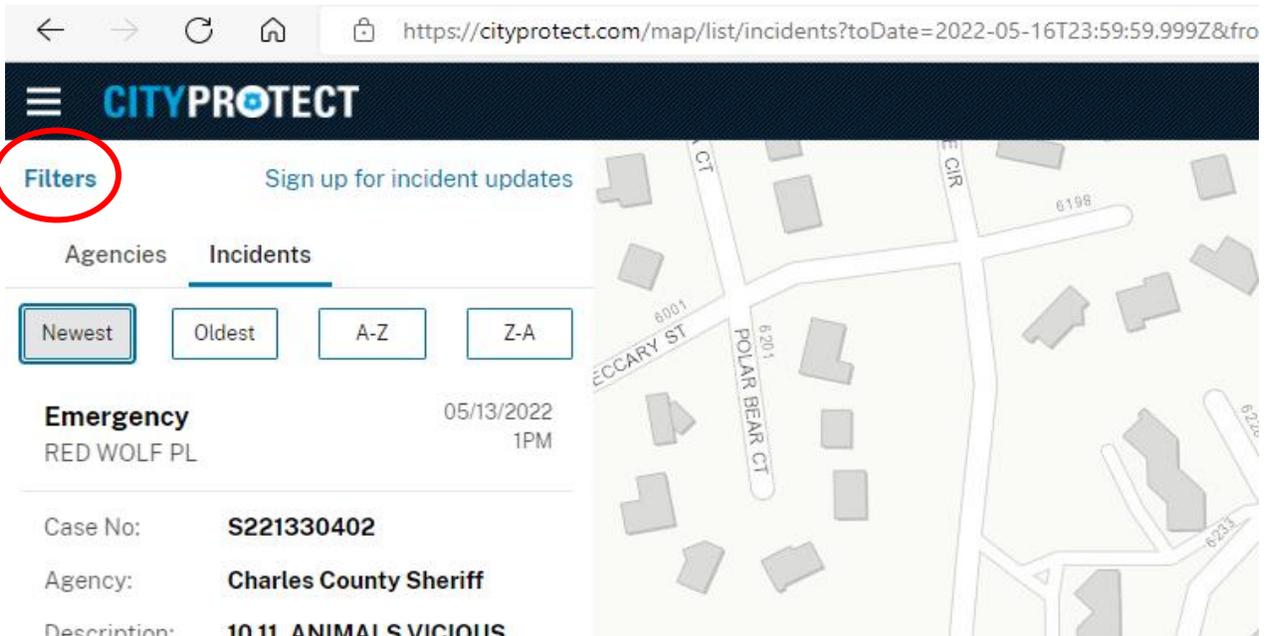


A screenshot of the CITYPROTECT website, similar to the one above. The search bar in the top right corner is now highlighted with a red circle and contains the text "Hampshire Circle, Waldorf" and "Hampshire Cir, Waldorf, MD, 20603, USA". The map is zoomed in to show the location of Waldorf, MD, with a blue house-shaped marker. The dark overlay box is still present. A red arrow points from the search bar in the previous image to this search bar.

- 3. Zoom in and out to select the area you want to see Crime Stats.**  
**(What you see on your screen is the area the crime stats will be provided.)**



- 4. Set your filters**



← → ↻ 🏠 🔒 https://cityprotect

**CITYPROTECT**

Reset Filters ✕

**Registered sex offenders**  
 View registered sex offenders

**Date range**  
 Past week  Past month  
 Custom date range

From:  To:

**Days of week**  
 All days  
Sun. Mon. Tue. Wed. Thu. Fri. Sat.

**Time range**  
12:00AM 11:59PM

**Incidents** [Incident descriptions](#)  
 Select all incidents

▼  Violent

▼  Assault 🔔  
 Assault  
 Assault with Deadly Weapon

▼  Sexual Offense 🔔

**See results**

**Date Range:** Here is where you can choose which date range you would like to view the crime stats for.

You can limit the stats for days of the week and a specific time frame.

**Incidents:** This section allows you to narrow down your search for the type of calls for service you are looking for.

You can check and uncheck as many sections as you wish to view.

**See Results:** Once you have made your selections for the parameter of your search, click “see results” to view your stats.

## 5. View your crime stats.

The screenshot displays the CityProtect interface. On the left, there is a sidebar with filters and incident details. The top of the sidebar shows 'Filters' and 'Sign up for incident updates'. Below that, there are tabs for 'Agencies' and 'Incidents', with 'Incidents' selected. There are buttons for 'Newest', 'Oldest', 'A-Z', and 'Z-A'. The main content area on the left lists three incidents:

- Quality of Life** (05/18/2022 8PM): 6100 Block SEA LION PL. Case No: S221380613. Agency: Charles County Sheriff. Description: 10 35, LOUD MUSIC. Includes a 'Submit a tip' link.
- Proactive Policing** (05/18/2022 1PM): 6000 Block RED SQUIRREL PL. Case No: S221380414. Agency: Charles County Sheriff. Description: 10 35, CHECK ON WELFARE, ADULT. Includes a 'Submit a tip' link.
- Theft** (05/16/2022 11AM): 6100 Block SEA LION PL. Case No: S221360375. Agency: Charles County Sheriff. Description: 10 35, FRAUD. Includes a 'Submit a tip' link.

The right side of the screen shows a map of a residential area with streets like POOKA CT, PECCARY ST, POLAR BEAR CT, RACCOON CT, SEASHIRE CIR, SEAL PL, RED FOX LN, RED SQUIRREL PL, RED WOLF PL, and ST STEVENS DR. The map features several icons: a yellow icon with a person, a blue information icon, and two red fire icons, representing the locations of the incidents listed in the sidebar.

All calls for service which you selected will be shown on the left hand side of the screen. City Protect will provide you with the type of call for service, the date and time, the “100 block” the crime occurred in, the agency case number, and a brief description of the call.

On the map to the right you will see little icons which will show you where the call for service was located. If you click on the icon it will take you directly to that specific call for service, so you can see further information regarding that specific incident.

## **Requesting more information**

More specific details about crimes are not available on the website but citizens who are concerned about a particular incident must submit a written request, "Multiple Request Form". to the Records Section. You can download the form on our website, obtain a form from a District Station or submit a letter on either plain paper or company letterhead. There is an \$8 processing fee per request. The payment must be made in the form of a money order or cashier's check made payable to the Charles County Sheriff's Office. Cash and personal checks are not accepted. The payment must be included with your request. Once your request is received, your report will be processed within 7-10 business days.

<https://www.ccsso.us/contact/request-a-police-report/>

You can request information throughout a specific time range, this request does not only have to be related to one incident. This information could be useful to HOAs, Neighborhood Watch meetings, etc. This will include calls for service and reports taken for the date range requested. The request will be \$8.00 for first 10 pages and 50 cents for any page after. Businesses can also conduct a business check through the same process.

Mail your request and payment to:

**Charles County Sheriff's Office**  
**Records Section**  
**PO Box 189**  
**La Plata, MD 20646**

Or visit the following Charles County Sheriff's Office District Stations:

**District 1 Station**  
6855 Crain Highway  
La Plata, MD 20646

**District 2 Station**  
Bryans Road Shopping Center  
3099 Marshall Hall Road  
Bryans Road, MD 20616

**District 3 Station**  
3670 Leonardtown Road  
Waldorf, MD 20601

For more information on requesting information, you can contact our records section at (301)-609-6400.

## **Charles County Sheriff's Office Press Releases**

The Charles County Sheriff's Office Media Relations Office frequently releases press releases regarding arrests and crimes that have occurred.

Please visit [www.ccsso.us/news](http://www.ccsso.us/news) to stay up-to-date on new information presented from the Sheriff's Office.

## **Questions, comments, concerns?**

Please contact Charles County Sheriff's Office Community Organizer, Mr. Gus Proctor at 301-932-3080 or by email: [proctora@ccso.us](mailto:proctora@ccso.us).